

YOUR

**CUSTOMER
ENGAGEMENT
SOLUTION**

PARTNER

CONTINUOUS TECHNOLOGIES
INTERNATIONAL LTD

ABOUT US

Since 1989

Continuous Technologies (CTINT) is your partner in customer engagement solutions. With over 30 years of experience specializing in Business-to-Customer communication platforms, we empower our clients to integrate their business strategies and processes with technology and information. This approach enhances operational efficiency, fosters customer loyalty, and creates sustainable business value.

Our knowledgeable and professional team stays up-to-date with technological and industry advancements. We continually refine our working models and delivery methodologies to exceed business and technology needs, ensuring high-quality outcomes.

We design our solutions to drive success for our enterprise clients.

400+

projects
implemented in
the past 5 years

deployment in

13 global
locations

50% with 15+
years of
engagement

60+
enterprise
customers

 GENESYS

Gold Partner

creative**virtual**
The science of conversation™

 Microsoft

 aws
PARTNER

FANO 有光科技
Labs

 Google Cloud
Partner

VERINT.

 商汤
sense**time**

Adobe
Solution Partner
BRONZE


Alibaba Cloud

PARTNERS

SOLUTIONS

OMNICHANNEL MANAGEMENT

Bringing the real time and async contact experience together and manage to deliver seamless and consistent customer engagement experience across channels.

CUSTOMER JOURNEY ORCHESTRATION

Maximizing customer opportunities and delivering personalized CX through proactive engagement and linking every customer touchpoint.

SERVICE EFFICIENCY IMPROVEMENT

- AI-powered knowledge management
- Remote Work Empowerment
- Smart Compliance Assistant

B2C COLLABORATION

Enabling businesses to deliver in-person experiences over real-time, online collaborative and compliance-focused services to customers.



CDSS® (Customer Delight Solution Suite) is an engagement platform adequately infused with technologies and intelligence-driven features to elevate user and customer experience--it's *Flexible, Scalable, Secured*.

01

Intelligence Amplification

02

Customer Experience Optimization

03

Resource Value Maximization

04

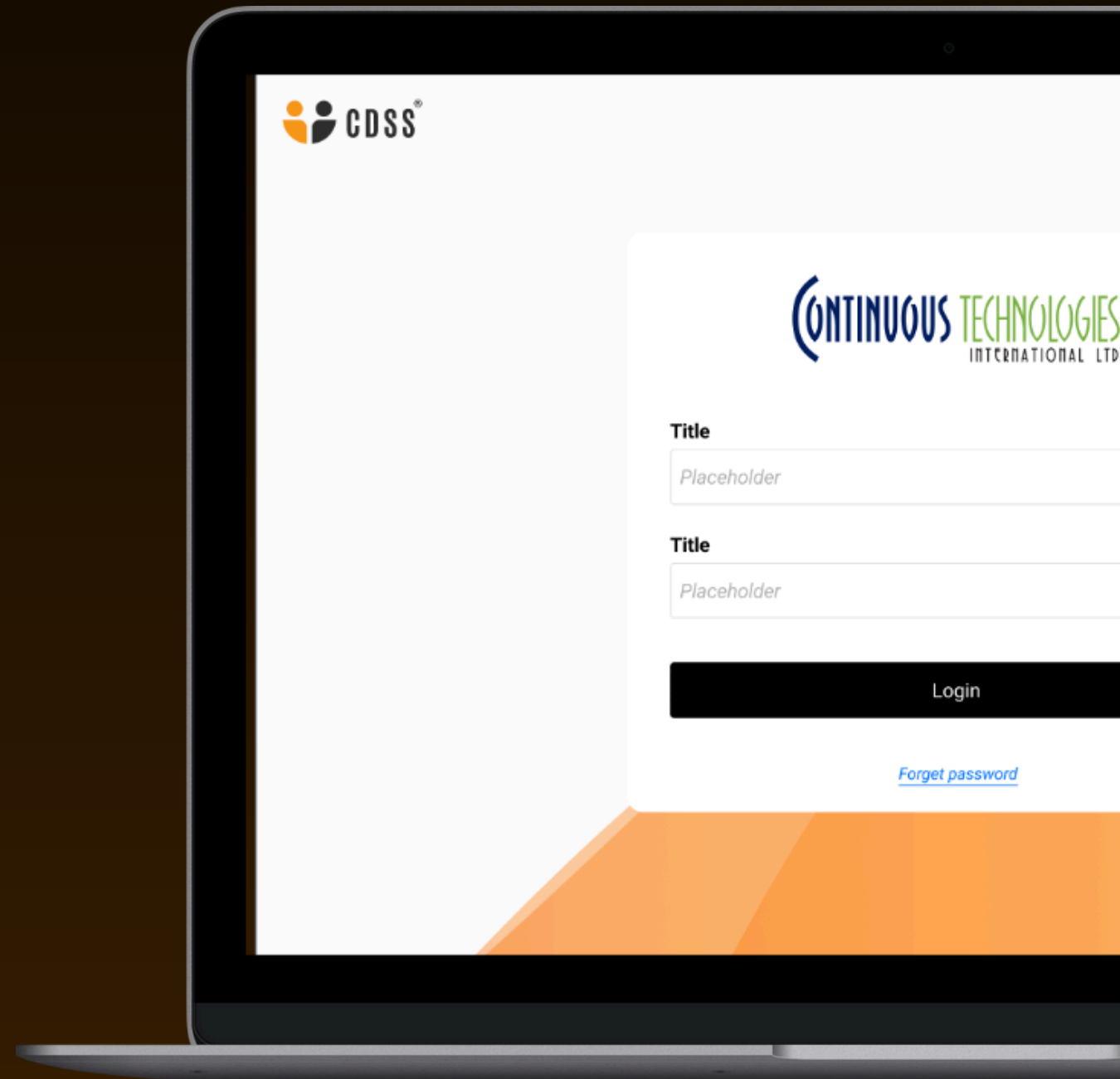
Insight Discovery

05

Service Consistency & Standardization

06

Security & Compliance-focused



Empowered by cutting-edge AI capabilities, CDSS® revolutionizes organizational operations by delivering personalized, consistent, and compliance-focused customer journeys, while offering real-time and historical insights on key business metrics and trends.

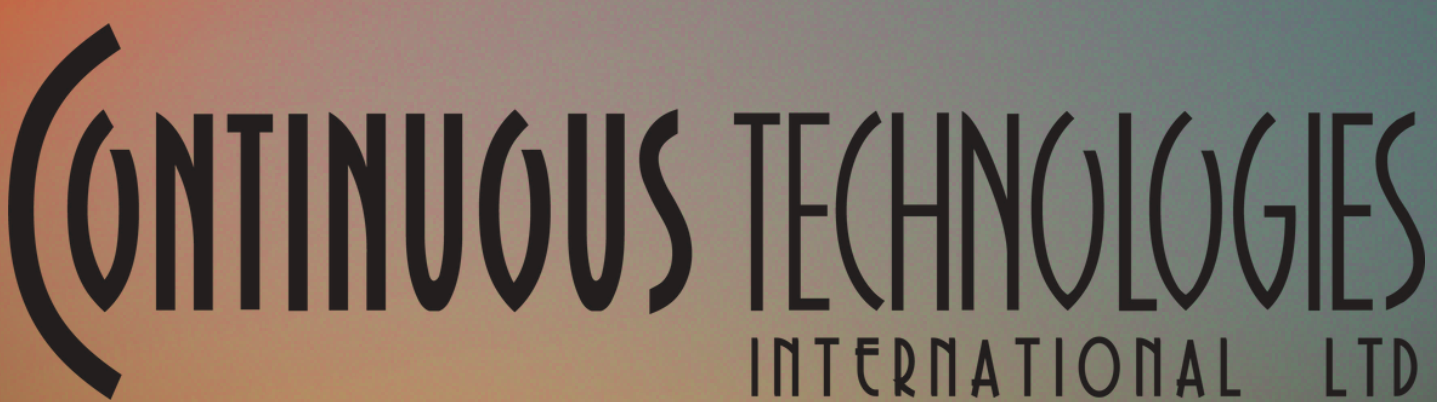
Cloud-based or on-premises deployment.



CUSTOMIZABLE & SCALABLE TO

**YOUR
BUSINESS
NEEDS**

CONTACT



WWW.CTINT.COM

INFO@CTINT.COM

(852) 2850 6338

HONG KONG
香港

BEIJING
北京

SHANGHAI
上海

NANJING
南京

GUANGZHOU
廣州